



THE COMMONWEALTH OF MASSACHUSETTS
EXECUTIVE OFFICE OF PUBLIC SAFETY AND SECURITY



MASSACHUSETTS EMERGENCY MANAGEMENT AGENCY
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FOR IMMEDIATE RELEASE
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Peter Judge, MEMA PIO
(508) 820-2002

CALL 2-1-1 WITH FLOODING ISSUES

Mass2-1-1 Serves as the Commonwealth's Information Line during Emergencies

FRAMINGHAM, MA - The Massachusetts Emergency Management Agency (MEMA) recommends that those who have been impacted by the storm and subsequent flooding should call 2-1-1 with any questions or issues. Mass2-1-1 serves as the Commonwealth's primary telephone information call center during times of emergency.

The easy-to-remember 2-1-1 telephone number is a 24/7 resource for human service, public safety and disaster response agencies. It was designed, in part, to reduce the number of non-emergency calls made to 9-1-1.

Mass2-1-1 offers citizens the opportunity for 'one-stop-shopping', with access to vital updated disaster information, numerous post-disaster programs, interpreter services, and call tracking of caller locations. Mass2-1-1 was created by The Council of Massachusetts United Ways on behalf of 22 local United Ways serving every community of the Commonwealth.

For additional information about Mass2-1-1, go to <http://www.mass211.org/>.

The Massachusetts Emergency Management Agency (MEMA) is the state agency responsible for coordinating federal, state, local, voluntary and private resources during emergencies and disasters in the Commonwealth of Massachusetts. MEMA provides leadership to: develop plans for effective response to all hazards, disasters or threats; train emergency personnel to protect the public; provide information to the citizenry; and assist individuals, families, businesses and communities to mitigate against, prepare for, and respond to and recover from emergencies, both natural and man made. For additional information about MEMA & Flooding Preparedness, go to www.mass.gov/mema. Continue to follow MEMA updates on Facebook and Twitter.